

2.5.2 QnM	Percentage of student complaints/grievances about evaluation against total number appeared in the examinations during the last five years	Weightage 15
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### CLAIM

MLRIT has a highly evolved Examination Wing to assure quality and error-proof system in terms of the conduct of examination with the dimensions involving pre-exam and post-examination processes. There is a foolproof system of examinations with a well-designed manual and computerized system to take care of the efficiency of the examination wing. There is an Examination grievance Redressal committee, which is headed by the Head of the Institution and meets periodically as per the requirements mandated by the CoE.

Number of complaints/grievances about evaluation year wise during last five years

Year	2022-23	2021-22	2020-21	2019-20	2018-19
Total Number of Students Appeared	5257	4837	4402	3944	3764
No. of Revaluation/Challenge Valuations	64	50	73	53	44
No. of Changes	0	0	0	4	3
No. of Grievances	1	2	1	0	1
Percentage	0.019	0.041	0.022	0.10	0.10
Average Percentage	<b>0.0564</b>				


**Formula:**

$$\text{Percentage} = \frac{\text{Total number of complaints or grievances about evaluation}}{\text{Total number of students appeared}} \times 100$$

$$=0.056$$

**Claim & Response Sheet**

S.No.	Particulars	Links
1.	List of students who have applied for revaluation/Challenge Valuations	View
2.	Sample Revaluation Receipts	View
3.	Consolidated Grievances list & Minutes of Meetings	View

  
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